## Get Zipfy With It Using Zipf's Law to Control for Voluntary Response in Twitter Data

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- Zipf's Law states that the frequency of X is inversely proportional to it's rank.
- Zipfian Decay:  $P(X = x) \propto x^{- heta}$
- Popularized in 1935 by George Zipf in Linguistics.
- Related to the 80-20 principle
- PMF for x = 0,1,2,...M

$$P(X = x | M, \theta) = \frac{(x+1)^{-\theta}}{H(M+1, \theta)}$$

$$\tag{1}$$

• 
$$H(n,\theta) = \sum_{k=1}^{n} k^{-\theta}$$

## Zipf's Law



- Setting: Using twitter data to predict the outcome of the election.
- Collect a bunch of topic-related tweets, and classify the "sentiment" of each one. We assume

$$S_i \sim Bernoulli(\gamma)$$
 (2)

Then the MLE is:

$$\hat{\gamma} = \frac{1}{n} \sum_{i=1}^{n} S_i \tag{3}$$

- Social media data is plagued by Voluntary Response.
- What happens if the sentiment depends on a users "passion".

$$K_i \sim Zipfian(M, \theta)$$
 (4)

$$S_i|K_i \sim Bernoulli(\gamma(K_i))$$
 (5)

$$S_i \sim Bernoulli(\Gamma)$$
 (6)

- Our goal is to estimate  $\Gamma = E[\gamma(K)]$ .
- In theory, just use MLE again... But we cannot obtain a random sample of users, only a random sample of tweets.

### Voluntary Response

• When we find topic-related tweets, we are sampling from an "Inflated-Zipfian Distribution".

$$P(X=x) \propto x(x+1)^{-\theta} \tag{7}$$



Inflated-Zipfian Distribution

• What we are actually sampling.

$$\mathcal{K}_i \sim Inflated-Zipfian(M, \theta)$$
 (8)

$$S_i | \mathcal{K}_i \sim Bernoulli(\gamma(\mathcal{K}_i))$$
 (9)

$$S_i \sim Bernoulli(\Gamma_2)$$
 (10)

- But we are trying to estimate  $\Gamma$ ... not  $\Gamma_2$ , and they can be very different.
- Solution: Each time we find a topic-related tweet do two things.
  - Classify the tweet and find it's sentiment.
  - Output: Look at the users most recent M tweets, and see how many are also related to the topic.

## **Our Solution**

• Let's take a closer look at  $\Gamma.$ 

$$\Gamma = E[\gamma(K)] = \sum_{k=0}^{N} \gamma(k) \frac{(k+1)^{-\theta}}{H(N+1,\theta)}$$
(11)

$$\Gamma = \frac{1}{H}\gamma(0) + (1 - \frac{1}{H})\Gamma^*$$
(12)

• We can construct an ubiased estimator for  $\Gamma^*$ .

$$\hat{\Gamma}^* = \frac{\sum S_i \mathcal{K}_i^{-1}}{\sum \mathcal{K}_i^{-1}}$$
(13)

• We may be able to estimate  $\gamma(0)$  with statistical learning (Regression).

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Estimating  $\hat{\gamma}(0)$ 



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#### **Comparing Estimators**



Sampling Distributions

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Image: A matrix

- We assume that there is a relationship between passion and sentiment.
  - If not, our estimator will still not work, but in this case the naive estimator might be okay.
- We assume that Zipf's Law applies to the data.
  - The method is flexible, we can easily choose a different decay model.
  - Zipfian Distribution has proven to be more reasonable for this kind of data.

#### • We assume that we make no misclassification error.

- $\bullet\,$  In practice, we estimate that our misclassification error was as high as 25%.
- It may be possible to model the misclassification errors. Point of possible future research.

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## Twitter Data

- Early on, we collected a random sample of  $\approx$  7,000 tweets from NYC.
- For each unique user in the sample, we pulled their last 20 tweets and counted how many were "political".
- Using Metropolis-Hastings, we were able to estimate  $\theta$  under the Zipf's Law Assumption.



Compare to a Truncated Geometric Distribution.



# Political Tweets

Image: Image:

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## Twitter Data

- More recently, we collected  $\approx$  19,000 political tweets. For each we classify sentiment and passion from last 20 tweets.
- We assume these are drawn from an *inflated* decay distribution.



#### • Inflated-Zipfian Distribution fit's this nicely. $\theta = 2.744$



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- Inflated-Zipfian Distribution fit's this nicely.  $\theta = 2.744$ .
- Inflated-Truncated-Geometric, not so much.  $\theta = 1.534$ .



- We can consider  $\Gamma_{true} = 0.5158$ .
- The Naive Estimator just ignores the VR bias, and takes the mean.

$$\hat{\Gamma}_N = \frac{1}{19000} \sum_{i=1}^{19000} S_i = 0.4782 \tag{14}$$

Recall our strategy.

$$\Gamma = \frac{1}{H}\gamma(0) + (1 - \frac{1}{H})\Gamma^*$$
(15)

• We need to estimate  $\hat{\gamma}(0)$  and  $\hat{\Gamma}^*$ .

 We can obtain an estimate for Γ\* by weighting each person's contribution by the inverse passion. We call this the Inverse-Passion Adjustment (IPA).

$$\hat{\Gamma}^* = \frac{\sum_{i=1}^{19000} S_i \mathcal{K}_i^{-1}}{\sum_{i=1}^{19000} \mathcal{K}_i^{-1}}$$
(16)

- This estimator is actually unbiased for  $\Gamma^*$ .
  - Proof pending.
  - Only checked for Zipfian Decay.

# Estimating $\hat{\gamma}(0)$

 Our ability to estimate γ(0) accurately depends heavily on the problem. We must be careful here.



### Results

• Although heavily dependent on choice of weighted regression, our estimator is able to reduce some of this bias.



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### Results

• What's actually happening?



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- Simulation study shows that under certain conditions, the Classical (Naive) estimator can be heavily influenced by VR bias.
- Simulation study shows that our estimator can (in theory) eliminate this bias.
- The application to real data showed several limitations to the method.
  - Needs truly big data. Twitter's limitations make this difficult.
  - Possibly hurt by large misclassification error. We should improve the classifiers, and consider including binomial errors into the model.
  - As expected, *gamma*(0) may be impossible to fit reliably in many circumstances.

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